Terms of Use

ExpiryDocs

1. Acceptance of the Terms

By accessing, purchasing or using ExpiryDocs, the Client and its users agree to these Terms of Use. If they do not agree with any provision, they must not use the service.

2. Definitions

“ExpiryDocs” is the software platform provided as a service (SaaS). “Client” means the individual or legal entity that contracts the service. “Account” means the environment associated with the Client. “Administrator” means the user authorized to administer the Account. “User” means any person authorized by the Client to use the platform.

3. Service Description

ExpiryDocs is software provided as a service by ELOGICO - SOLUÇÕES EM TECNOLOGIA LTDA., intended for the management of documents, document groups and types, records, expiration dates and alerts related to information entered by the Client. Features, limits and resources depend on the contracted plan and may be improved, modified or discontinued.

4. Registration, Account and Access

The Client must provide true, complete and up-to-date information. Access to the Account is the Client’s responsibility, and the Client must protect its credentials and prevent unauthorized access. The Client is responsible for activities performed by its users and must report suspected unauthorized access.

5. Administrator and Users

The Administrator may manage the Account and its Users according to the resources of the contracted plan. The Client is responsible for the access levels granted and for use made through its Account.

6. Plans, Trial and Contracting

Plans, limits, prices and commercial conditions are those presented at the time of contracting. When available, the trial period is intended for evaluation of the service and may be subject to specific limits. Electronic contracting constitutes an expression of intent to use the selected plan.

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7. Prices, Billing and Renewal

Subscription amounts and billing frequency are informed before contracting. Payments are processed by Paddle, which acts as an authorized reseller. Recurring plans may renew automatically until cancelled, according to the applicable commercial conditions.

8. Cancellation, Non-Payment and Termination

The Client may cancel its subscription through the mechanisms made available. Cancellation prevents future charges, without prejudice to amounts already due. In case of non-payment, ELOGICO may restrict or suspend access. The Account may also be terminated in the event of a material breach of these Terms.

9. Acceptable Use

The Client may not use ExpiryDocs for unlawful purposes, violate third-party rights, compromise the security or availability of the platform, perform reverse engineering, exploit vulnerabilities, introduce malicious code, abuse the infrastructure, or harm ELOGICO, other clients or third parties.

10. Client Content

The Client remains responsible for documents, data, files and other content entered into the platform. The Client represents that it has the rights and authorizations required for their processing. ELOGICO assumes no responsibility for the accuracy, legality, completeness or suitability of information entered by the Client.

11. Client Responsibilities

The Client is responsible for keeping information accurate, controlling users and access, using the service in accordance with applicable law, maintaining its own copies or records when necessary, and evaluating information made available before making decisions that depend on it.

12. Alerts and Support Features

Alerts, notifications, indicators and other ExpiryDocs mechanisms are support tools. An alert feature does not constitute a guarantee that a communication will be received, viewed or acted upon in sufficient time. The Client remains responsible for monitoring the documents and dates entered into the platform.

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13. Availability, Maintenance and Changes

ELOGICO will seek to keep the service available, but interruptions may occur due to maintenance, updates, infrastructure failures, third-party services, events beyond reasonable control or other circumstances. Availability does not constitute a guarantee of uninterrupted operation, except where specifically commercially committed.

14. Third-Party Services

ExpiryDocs may depend on third-party services, infrastructure or integrations. Such services are subject to their respective terms and availability. ELOGICO does not fully control external services and may not be responsible for unavailability or changes arising exclusively from third parties.

15. Artificial Intelligence, When Applicable

If Artificial Intelligence features are made available, their results may contain inaccuracies or omissions. The Client must validate results when the nature of the information requires verification. Data submitted to third-party features may be subject to those providers’ terms and conditions.

16. Security

ELOGICO adopts technical and organizational measures intended to protect the platform and the data processed in its operation. No technological environment is completely immune to risks. The Client must also adopt appropriate security measures.

17. Intellectual Property

The ExpiryDocs platform, its software, structure, interface, code, trademarks, proprietary content and other intellectual property elements belong to ELOGICO or its licensors. The subscription grants the Client only a limited right to use the service during the subscription term. No intellectual property rights are transferred.

18. Limitation of Liability

To the maximum extent permitted by applicable law, ELOGICO will not be liable for indirect damages, loss of profits, loss of opportunity or consequences arising from decisions made solely on the basis of information entered into or presented by the platform. These limitations do not exclude liabilities that cannot legally be excluded.

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19. Communications

Communications relating to the Account, contracting, billing, security, material changes and operation of the service may be made by email, through the platform or through other available channels. The Client must keep its contact information up to date.

20. Changes to the Terms

These Terms may be updated to reflect legal, commercial, technical or operational changes. When a change requires new confirmation, the Client will be instructed to provide the corresponding acceptance before continuing to use the platform normally.

21. Term and Termination

These Terms remain in effect while the service is being used or while obligations arising from the contractual relationship remain outstanding. Termination of the Account does not eliminate obligations that, by their nature, should survive termination.

22. Governing Law and Jurisdiction

These Terms shall be governed by the law applicable to the contractual relationship and, where permitted by law, the competent courts of the jurisdiction where ELOGICO - SOLUÇÕES EM TECNOLOGIA LTDA. has its registered office shall have jurisdiction, without prejudice to rights legally guaranteed to consumers or other parties protected by mandatory jurisdiction rules.

23. General Provisions

If any provision is held invalid, the remaining provisions will not be affected. Failure to enforce any obligation does not constitute a waiver of rights. These Terms, together with the commercial conditions expressly incorporated into the contract, constitute the rules applicable to use of ExpiryDocs.

24. Company Identification

ELOGICO - SOLUÇÕES EM TECNOLOGIA LTDA.
CNPJ: 13.912.248/0001-70
Address: Professor Taciel Cylleno, 95, Apto 302 Cob, Recreio dos Bandeirantes, Rio de Janeiro - RJ, CEP 22790-010, Brazil.
E-mail: ELOGICO@ELOGICO.COM.BR
WhatsApp: 55 21 976793647
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